

Job Title: Exhibit Program Educator

September – December 2025

\$17.00/hr



### **Job Description**

Our exhibit programs staff ensure guests have a great experience at The Lancaster Science Factory. Duties include facilitating visitor interaction with exhibits, keeping the exhibit floor clean and organized throughout the day, preparing and organizing educational materials, and facilitating activities on the exhibit floor or in the Science Café.

***An ideal candidate would have flexible daytime availability.***

### **Qualities and Qualifications**

In addition to strong customer service skills, a great candidate would have prior experience with or a strong willingness to learn the following:

- Customer Service in Science-focused public venue
- Clear and confident communicator. Able to approach and talk confidently with people they do not know.
- Interest or background knowledge in STEM (Science, Technology, Engineering, and Mathematics)
- Interest in education of children ages 3 to 12 years old and their families and caregivers.
- Experience in a dynamic environment with children and families.

Exhibit programming associate staff members are also expected to learn about the various programs offered by The Lancaster Science Factory. Training will be provided.

### **Responsibilities – what you will do**

- Cultivate a positive and enriching experience for LSF guests by welcoming them, engaging with them in the exhibit hall, answering questions, and presenting a thorough and accurate knowledge of all LSF offerings including exhibitions, events, programs, etc.
- Assist with the development of educational museum programs and preparation of materials.
- Present STEM topics in a comprehensive and accessible manner to learners of all ages, adjusting facilitation as necessary to respond to individual needs. Training will be provided.
- Manage large crowds and groups calmly and efficiently

- Assist with visitors' questions or concerns as they arise
- Oversee and monitor the condition, presentation, and safety of all public spaces and assist in the opening and closing of all public spaces

*Demonstrate Professionalism, Reliability, and Mentorship*

- Be present and on time for all scheduled shifts (must demonstrate good attendance practices)
- Represent LSF positively at all times
- Contribute to a positive team-based workplace culture
- Follow all LSF and departmental policies and procedures
- Follow all safety and cleanliness protocols and continuously monitor the condition, presentation, and safety of all public spaces
- Assist with special events and programming as needed

**Physical Demands of the Job**

These physical demands represent the physical requirements necessary for an employee to successfully perform the essential functions of this job. Reasonable accommodation can be made to enable people with disabilities to perform the described essential functions of the job.

- Regularly required to talk and hear.
- Frequently required to be standing/walking
- Frequent bending, kneeling, or stooping.
- Occasionally lifting to 50 pounds.

**Child Abuse Clearance and Background Check Requirements**

This position must hold Pennsylvania criminal and child abuse clearances. Employer assistance with these clearances is available.

*The Lancaster Science Factory is an equal-opportunity employer*

**To apply:**

Send completed application and/or resume (cover letter optional) to Robin Bowden, Manager of Museum Programs and Volunteers, [rbowden@tlsf.org](mailto:rbowden@tlsf.org). Forms may also be filled out in person at The Lancaster Science Factory during regular business hours.

## About The Lancaster Science Factory

Founded in 2008, The Lancaster Science Factory's non-profit mission is to inspire curiosity, creativity, and confidence by fostering an inclusive environment for hands-on STEM exploration. We actively seek to make our facility and educational programs accessible to all.

